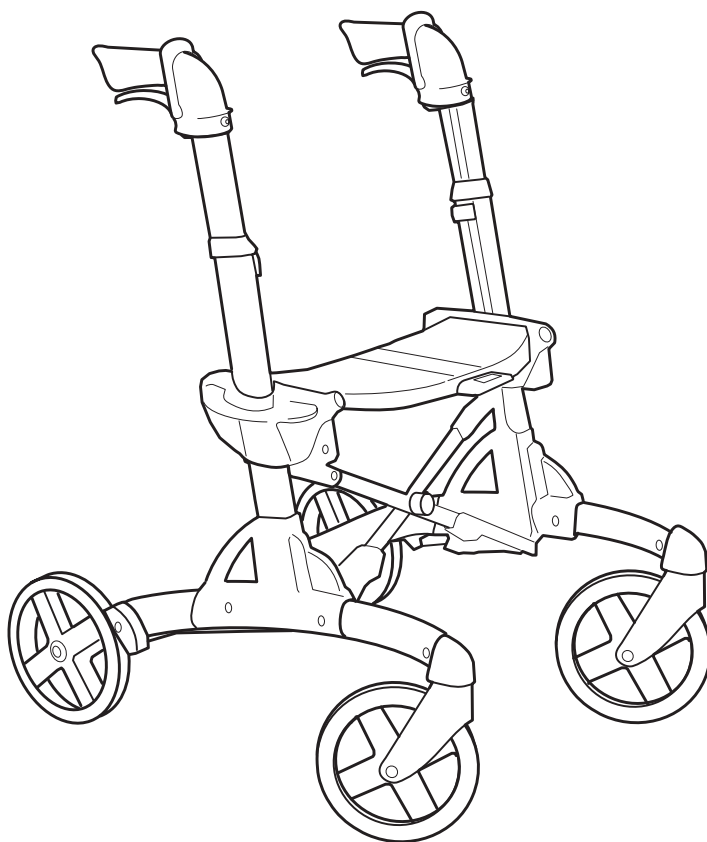


# Eurovema

Creates mobility and ergonomics.

## User Manual

*Important, read before use!*



# VOLARIS

SMART/SMART XL  
DISCOVERY/DISCOVERY XL  
PATROL/PATROL XL



# Congratulations on your new rollator!

We ask you to read carefully through this User Guide in order to familiarise yourself with your new rollator. Correct use and care will give you increased safety and ensure that your rollator enjoys a longer service life.

Volaris is a stable and easy to use rollator. It can easily be folded up in order to take up less space or to facilitate handling during transport. The product can be complemented with a range of different accessories according to your personal requirements.

Volaris rollators are developed and manufactured in Sweden, ensuring best functionality and the highest level of quality.

## Intended use

The rollator provides support when moving and shall only be used as a walking aid for those with limited or impaired mobility. The product can be used both indoors and outdoors.

Its seat can be used for rest whilst the rollator is in a stationary position.

Volaris rollators (SMART, Discover, and Patrol models) are intended to be used by adults.

Alterations or customisations beyond those described in this User Guide are not permitted.

Use limitations

The rollator must not be used by individuals who do not have the strength to walk or stand assisted by the rollator.

The product may not be used by individuals who exceed the maximum weight indicated for each specific model.

## Standards

Volaris rollators (SMART, Discover, and Patrol models) are compliant with Swedish standard SS-EN 11199-2:2021 (Assistive products for walking manipulated by both arms).

Volaris is CE-marked and is compliant with the requirements of the Medical Devices Ordinance MDR 2017/745.

## Warranty

The warranty period is two (2) years and covers materials and manufacturing defects. In the case of wear parts, such as wheels, brake components and handles, the warranty is one (1) year. The warranty assumes that the product has been used as intended in accordance with this user guide. Expected service life of the rollator is five (5) years provided that the product has been used in accordance with our instructions and undergoes regular maintenance.

## Contact

If you have any questions about the product and how to use it, contact your dealer or Technical Aid Centre.



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E-mail: [info@eurovema.se](mailto:info@eurovema.se)  
Internet: [www.eurovema.se](http://www.eurovema.se)

## Safety instructions



Warning! Be careful when using the rollator to avoid any personal injury.



Important! Read the instructions to avoid damaging the product.



Symbol indicating that the parking brake is applied.



Symbol indicating that the parking brake is released.



Warning! The rollator must be in park mode (the parking brake applied) when sitting on or getting up off the seat.



Warning! Never walk with the rollator whilst someone is sitting on the seat.




Important! The seat must be flat, i.e. at the same height on both sides, when the rollator is folded up.

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## Marking


XXX = Product name


 = CE-marking


XXXX-XX-X = Item number

 = Medical device

 = Serial number

 = Read User Guide

 = Manufacturer/Manufacturing date

 = Max. user weight

## Label



# Adjusting your rollator

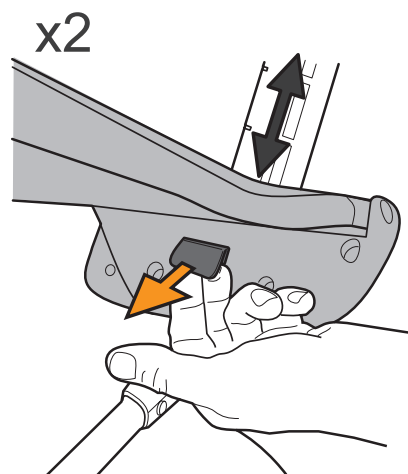
## Seat height adjustment

Adjust one side at a time. Pull out the knob under the seat. At the same time, raise or lower the seat to the position required. Release the knob, ensuring that it locates properly to secure the seat in place. Do the same on the other side. Check carefully that the seat is level before using the rollator. Press down the centre section of the seat.



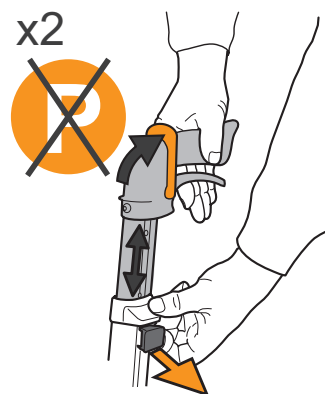
### Warning!

Never walk with the rollator whilst someone is sitting on the seat.



## Adjust the handle height

Remove any profile clips (see page 9). Adjust the height of the handles by pulling out the knob and adjusting the height; see the setting heights on page 16. Make sure the parking brake lever is up, then adjust the height and check that the knob clicks back into place. After adjustment, check the brakes before using the rollator! Stand upright next to the rollator. The handles are set at the correct height when your hands are level with them. Once you have used the rollator for a while, you will know if you want to make any further adjustments. You should feel comfortable when you are walking with your Volaris. Mechanical stop for maximum handle height. Number of visible holes constitute marked height interval.



## Handle height

When you walk using the rollator, you should walk without bending forwards, keep the rollator close to your body, keep your back straight and look straight head.

# Tips for use

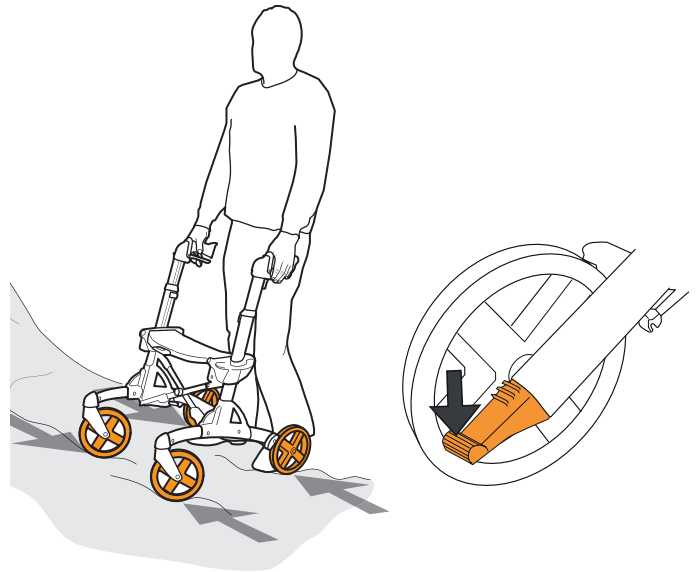
## Comfort Frame

Volaris rollators are built with a Comfort Frame™, which enables it to pass smoothly over uneven surfaces. When you need to pass over larger obstacles or mount a pavement edge, you can get help from the tilt peddles located by the rear wheels. Press down one of the peddles whilst simultaneously lifting the rollator by the handles.



### Warning!

When going over an obstacle, do not lift the rollator by the seat as this could cause it to fold!



## Learn the "scissors technique"

Approach the obstruction at an angle. Apply the brake on the wheel closest to the obstruction. Tilt the rollator slightly backwards, so the front wheels lift up, swing the front wheels over the obstruction. It is easy once you have learned how!



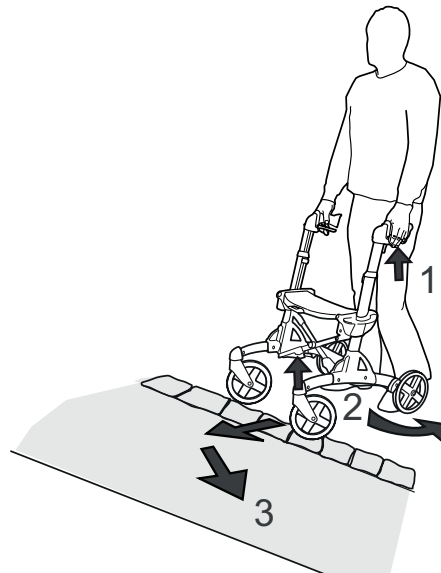
### Warning!

The rollator must be in park mode (the parking brake applied) when sitting on and climbing off the seat.



### Warning!

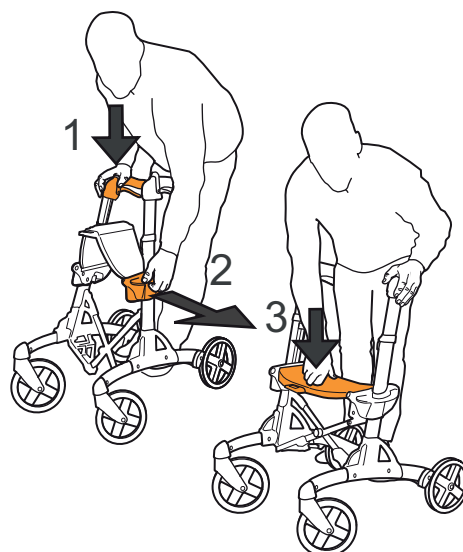
Never walk with the rollator whilst someone is sitting on the seat.



# Unfolding and folding your Volaris

## Unfolding your Volaris

1. Hold one of the push handles and tilt the rollator slightly to that side so the wheels on the opposite side just lift off the ground.
2. Unfold the rollator using the grey lifting handle on the opposite side. A spring helps to unfold the rollator.
3. Press down the centre section of the seat to lock the rollator.
4. If the rollator is equipped with a folding catch, pull the strap and press down the centre section of the seat to lock the rollator.



## Folding the rollator

If there is a basket fitted, remove it.

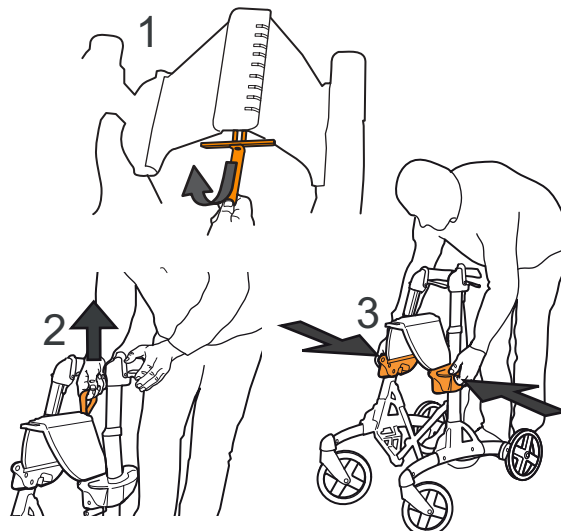
If a folding catch is installed, pull out the strap and then lift.

1. Pull the strap.
2. Lift the strap.
3. Press the Smart together using the side handles.



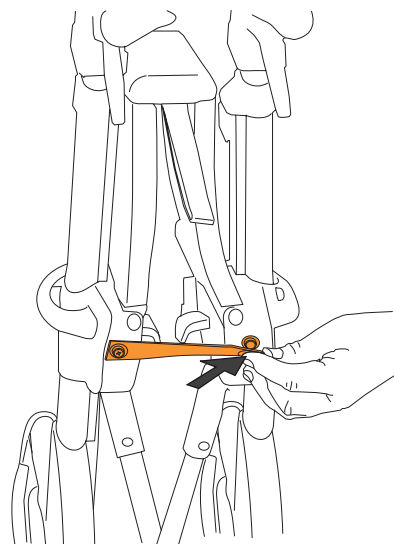
### Important!

The seat must be flat, i.e. at the same height on both sides, when the rollator is folded up. See fig. no. 3



## Fixed transport strap

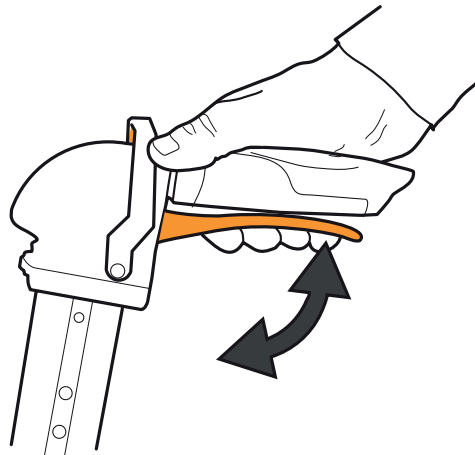
If the rollator is equipped with a fixed transport strap, the rollator must be folded up by securely pressing the transport strap to the button between the two seat height adjusters - this keeps the rollator folded. Release the button when you want to unfold the rollator.



# Braking

## Service brake

The foot brake is applied by pulling up the brake lever located under the handle.

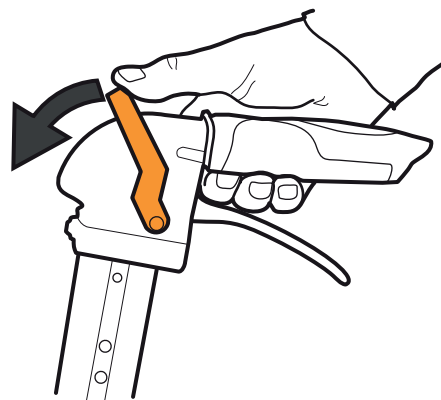


## Parking brake

The parking brake is applied by pushing the brake lever forward until it is horizontal and points straight forwards.

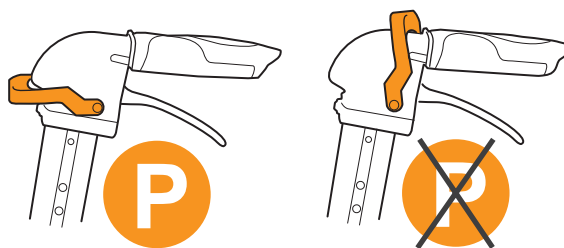
The parking brake must not be applied when the brake or the handle height are being adjusted.

The brake must be applied when you are sitting on the seat.



## Release the parking brake

The parking brake is released by moving the parking brake lever to the upright position until a click is heard.

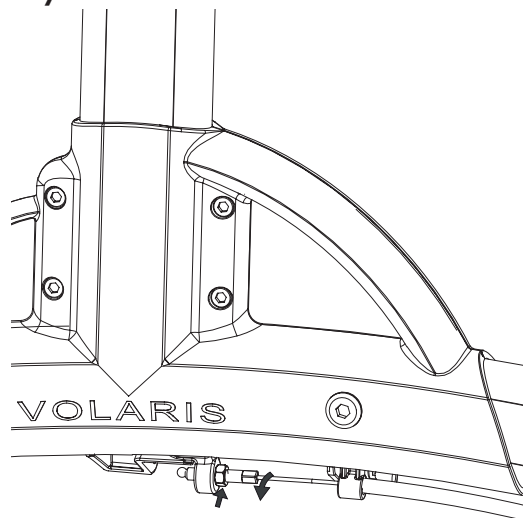


## Adjust the brake for the correct functionality

Braking effect can be set using the cable adjuster located under the frame.

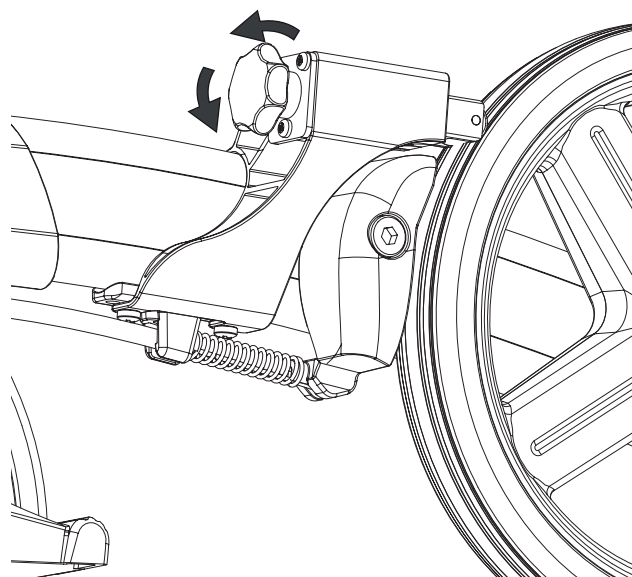
1. Release the parking brake.
2. Undo/loosen the nut using an 8mm spanner, and turn the threaded shaft.
3. Screw in the threaded shaft to increase the braking effect. Screw out the threaded shaft to decrease the braking effect.
4. Tighten the nut using a spanner.

The brake shoes should be set as close to the wear path as possible without actually touching it. If the shoes are set too close, the parking brake will be unnecessarily hard to apply.



## Restriction brake

To adjust articulation brake effect, turn the knob.



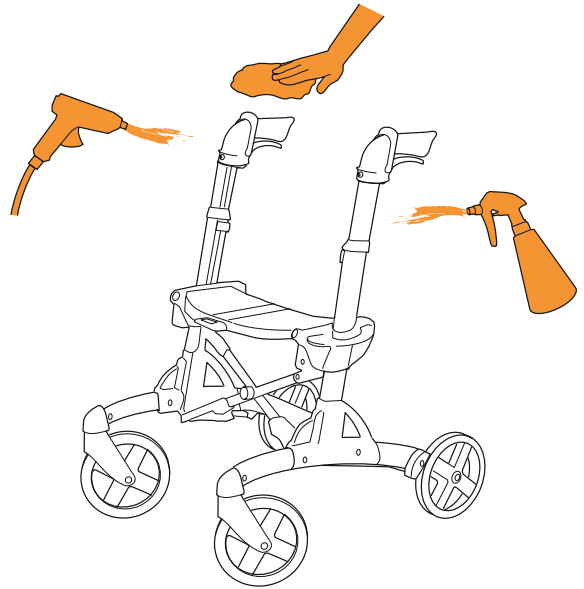


# Maintenance

## Cleaning of rollators

Look after your rollator, and your rollator will look after you.

Remove dirt using a wet cloth and a mild detergent. Ensure that dirt does not collect between the wheels and the brake shoes. You can rinse the product using a high-pressure cleaner or garden hose. Wipe dry after cleaning. Blow away any residual water using compressed air.

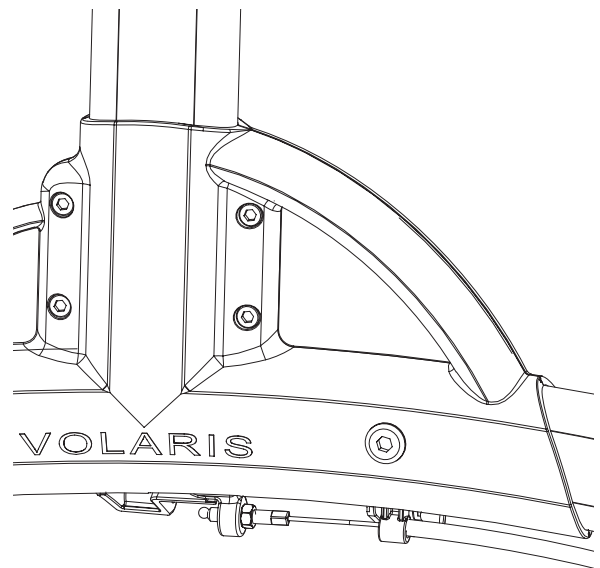


## Reconditioning

Disengage the brakes when cleaning in a wash cabinet. The rollator must be allowed to cool to room temperature before being used and adjusted.

## Cable lubrication

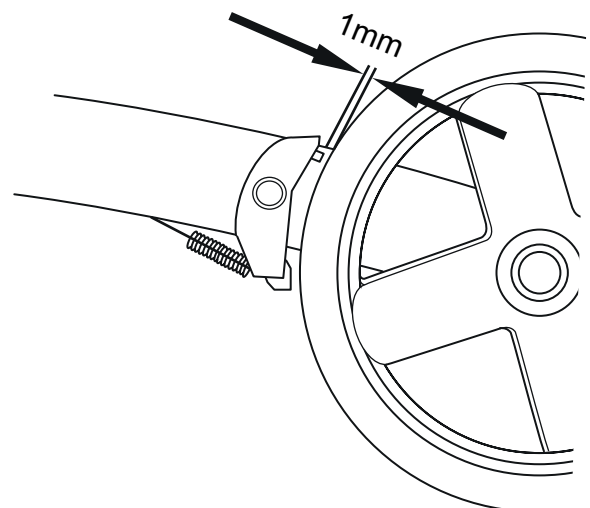
After cleaning, lubricate the brake cable under the frame by applying a few drops of oil to the cable.



## Troubleshooting

If, during operation, the rollator pulls to one side, check that the wheels rotate equally easily, that the wheel forks turn easily, that the wheels and forks are securely in position, and that no dirt or foreign objects have got stuck between the wheels and brake shoes.

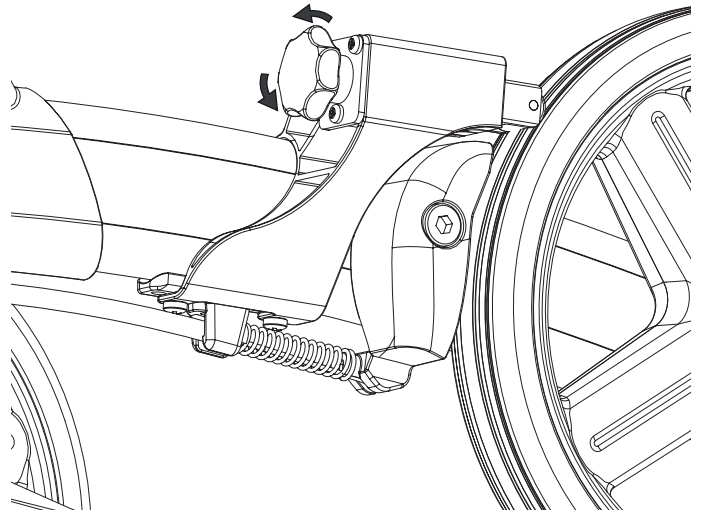
If the brake does not engage, or engages unevenly, check that the play between brake head and wheel is 1 mm on both sides. Make sure that the brake cables are firmly attached to the brake shoes under the frame, that the spring on the rear wheel brake shoe is intact, and that the brake shoes apply even pressure to the wheels on both sides when the rollator is under braking. Adjust the cable.



# Accessories

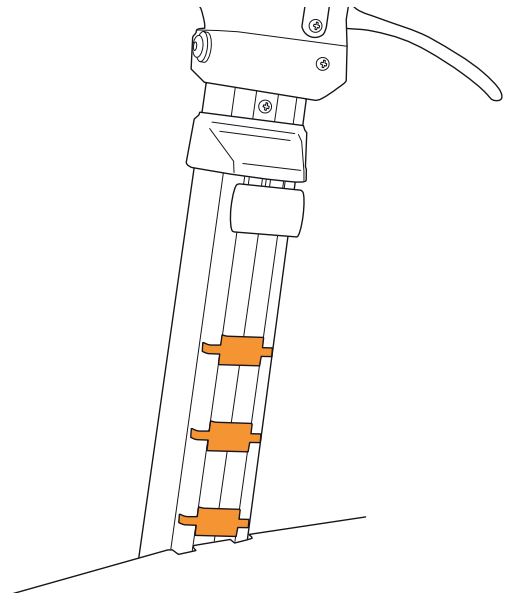
## Restriction brake

A brake with adjustable, continuous friction.



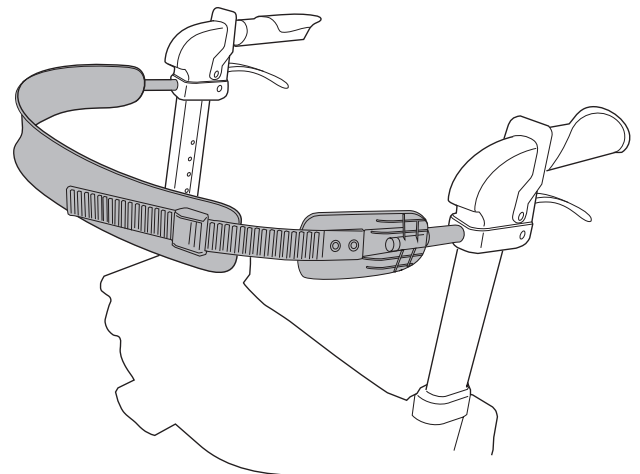
## Profile clips

Profile clips are used to prevent anything getting caught in the openings. These are included with the product and should sit in all visible notches. Both above and below the seat.



## Back support/Adjustable back support

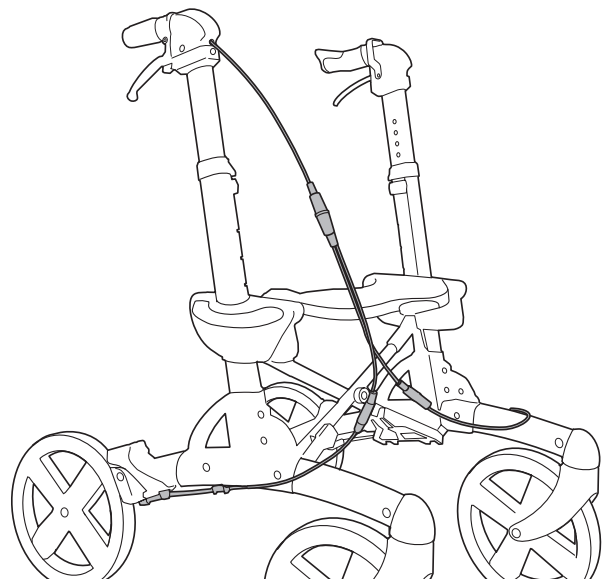
Stable support for your back; can help make you feel more secure. Attached with two bolts to the existing fittings.



# Accessories

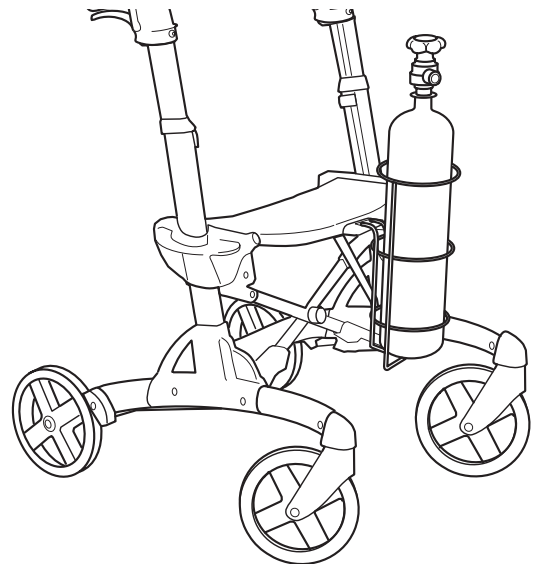
## Single-handed brake

Locks both of the rear wheels and is applied by either the service brake or the parking brake.



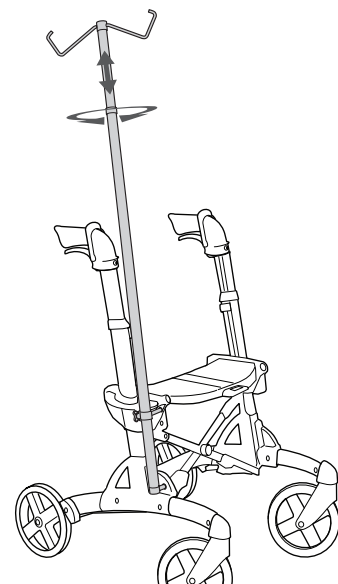
## Oxygen bottle holder

Strong steel basket that hooks onto the seat and accompanying bracket. Easy to remove.



## Drip stand

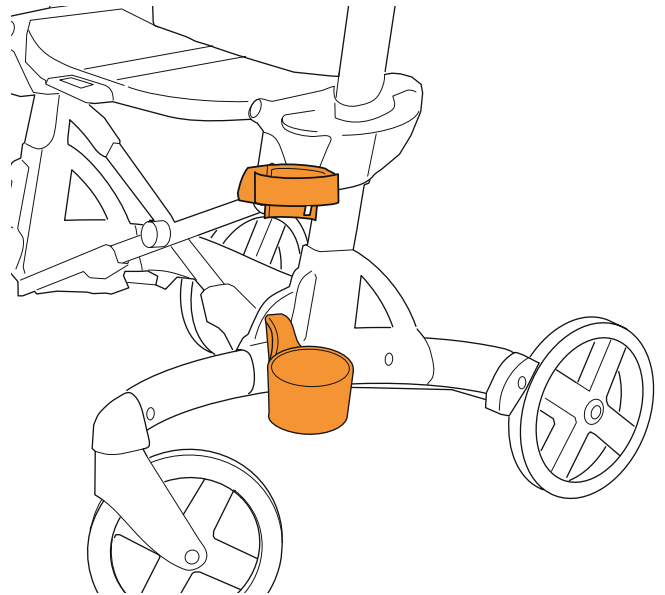
IV pole with 2 hooks for IV bags and has 2 brackets that are screwed securely to the side of the rollator. Remember, IV bags may affect the stability of the rollator. Maximum IV bag weight 2.2 kg.



# Accessories

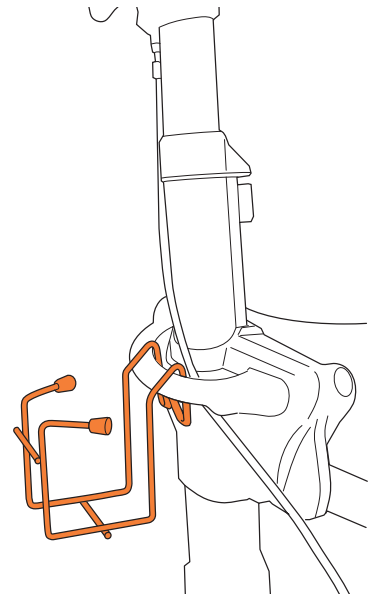
## Walking stick holder

Two pieces that are firmly screwed in place.  
Holds a walking stick, crutch, or umbrella in place.



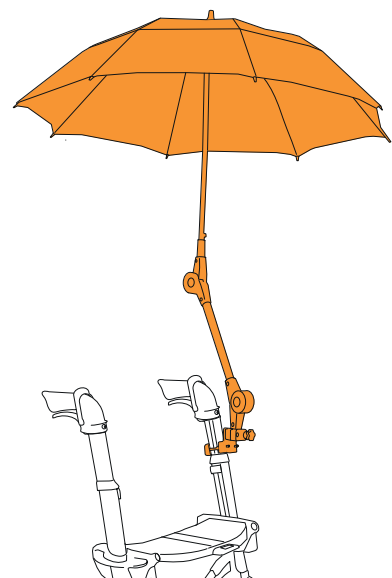
## Bottle holder

Holder in plastic covered wire for a bottle/can. Holds  
a 0.5 litre bottle or 33 cl can. Hangs on the handle.  
Maximum load: 0.6 kg.



## Umbrella/parasol

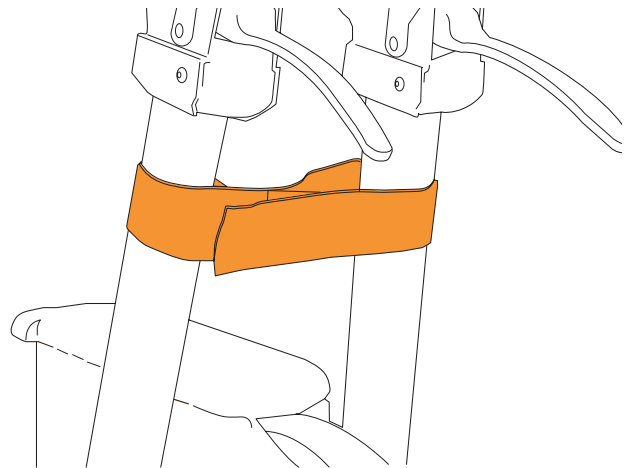
Umbrella/parasol including universal holder for all  
Volaris models.



# Accessories

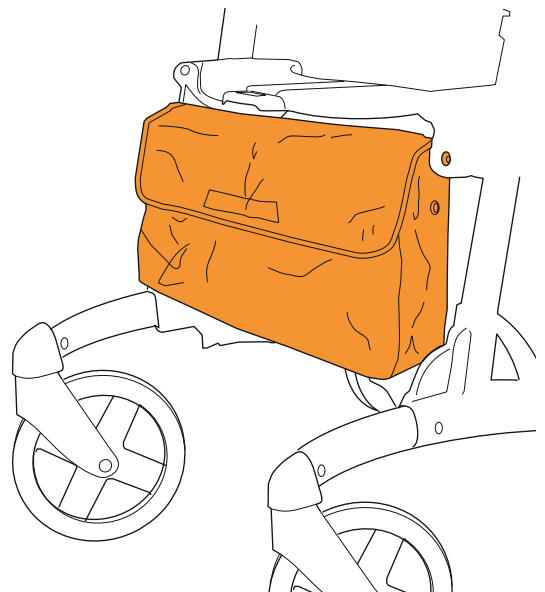
## Transport strap

The transport strap is attached around the rollator handle to keep the rollator in folded position. Easily to fit.



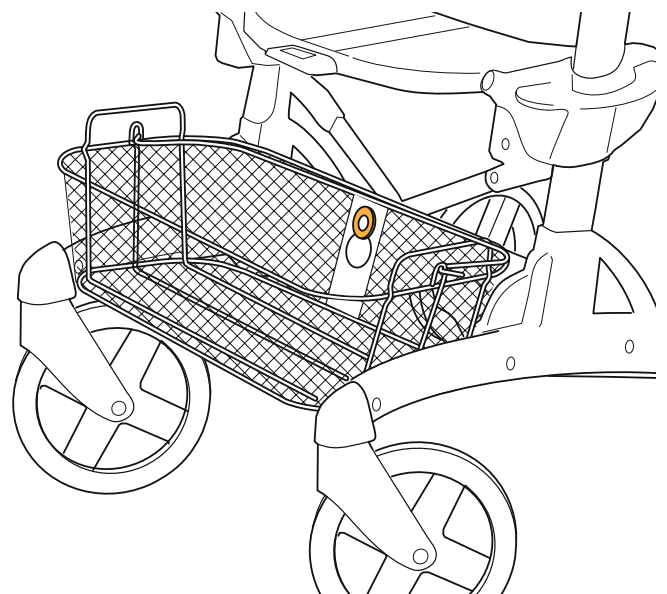
## Cloth bag

Soft, woven nylon bag, which can be left in place when the rollator is folded. Easy to remove. Washable. Maximum load: 5 kg.



## Mesh basket

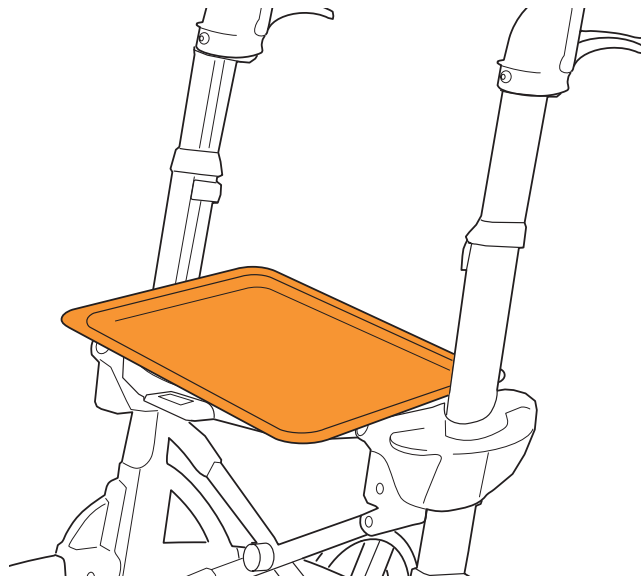
Sturdy wire mesh basket with carrying handles. Hooks easily on to the front edge of the rollator. Maximum load: 5 kg.



# Accessories

## Tray

Tray which fits over the rollator seat.



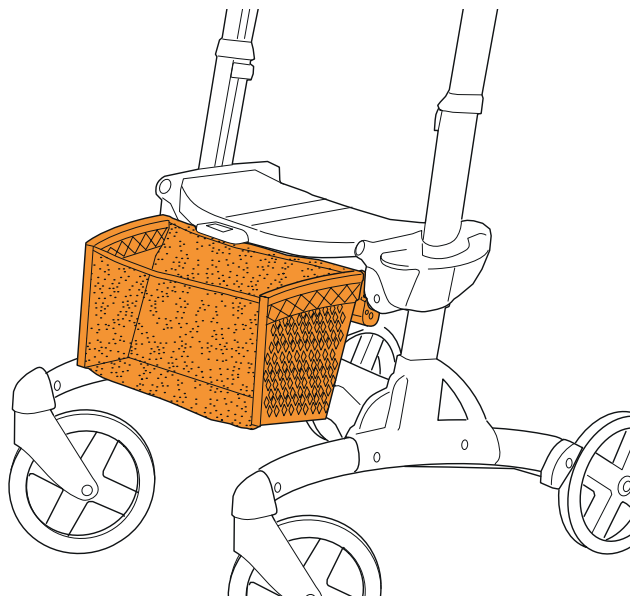
## Fabric basket

Basket made from nylon mesh suspended from two plastic ends.

The basket can be fitted to all Volaris models.

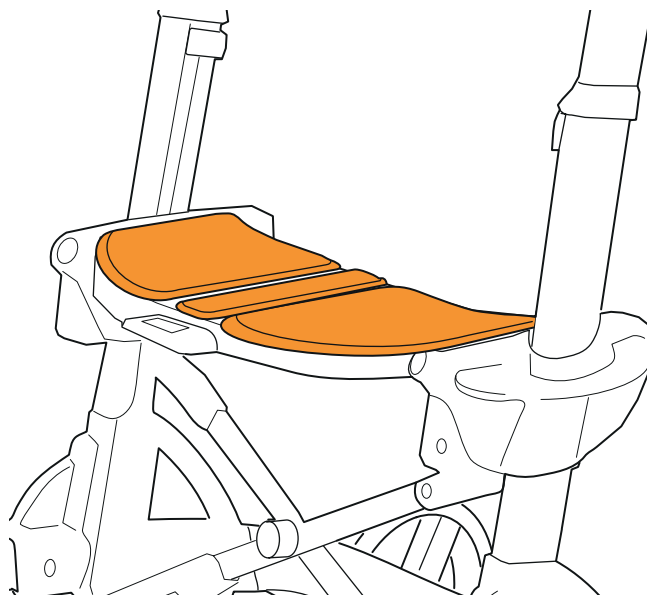
It can be left in place when the rollator is folded.

Easy to fit and remove. Maximum load: 5 kg.



## Soft seat

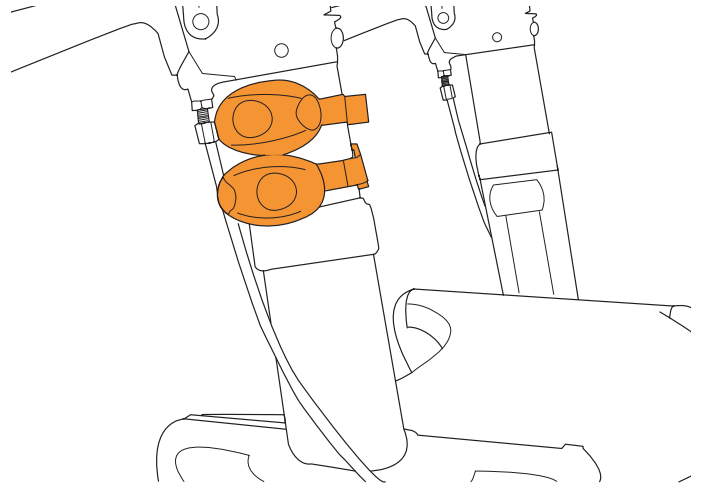
Three-section foam cushion that makes the seat softer and warmer. Can be left in place when the rollator is folded.



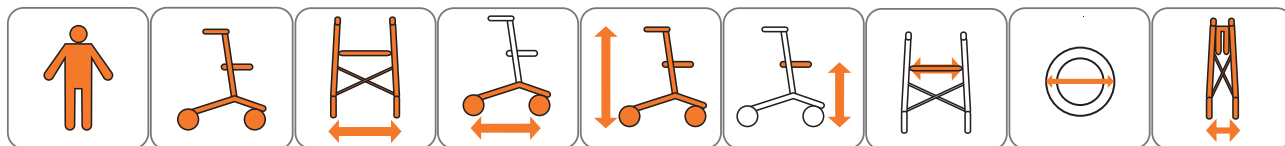
# Accessories

## Lights

These are fastened to the upright using Velcro.  
Red to the rear, white to the front. Battery-powered unit  
that is easy to turn on and change battery.



# Technical data



SMART	150 kg	8.0 kg	59 cm	74 cm	76-102 cm	46-60 cm	41 cm	200x32 mm	27 cm
SMART V2	150 kg	7.6 kg	59 cm	74 cm	76-102 cm	46-60 cm	41 cm	200x32 mm	27 cm
Discovery	150 kg	8.4 kg	60 cm	74 cm	76-102 cm	46-60 cm	41 cm	200x42 mm	28 cm
Patrol	150 kg	8.5 kg	59 cm	84 cm	82-107 cm	52-66 cm	41 cm	260x34 mm	27 cm
Smart XL	150 kg	8.5 kg	65 cm	74 cm	76-102 cm	46-60 cm	48 cm	200x42 mm	29 cm
Discovery XL	160 kg	8.9 kg	66 cm	74 cm	76-102 cm	46-60 cm	48 cm	200x42 mm	30 cm
Patrol XL	160 kg	9.0 kg	65 cm	84 cm	82-107 cm	52-66 cm	47 cm	260x34 mm	29 cm
SMART Low	150 kg	7.7 kg	59 cm	74 cm	68-83 cm	46-50 cm	41 cm	200x32 mm	27 cm
Discovery Low	150 kg	8.1 kg	60 cm	74 cm	68-83 cm	46-50 cm	41 cm	200x42 mm	28 cm
Patrol Low	150 kg	8.0 kg	59 cm	84 cm	74-88 cm	52-56 cm	41 cm	260x34 mm	27 cm
SMART XL Low	150 kg	8.2 kg	65 cm	74 cm	68-83 cm	46-50 cm	48 cm	200x42 mm	29 cm
Discovery XL Low	160 kg	8.6 kg	66 cm	74 cm	68-83 cm	46-50 cm	48 cm	200x42 mm	30 cm
Patrol XL Low	160 kg	8.7 kg	65 cm	84 cm	74-88 cm	52-56 cm	47 cm	260x34 mm	29 cm

## Accessories

	SMART/ Discovery	Patrol	XL
Articulation brake	x	x	x
Lights	x	x	x
Back support	x	x	x
Adjustable back support	x	x	x
Oxygen tank holder	x	x	x
Walking stick holder	x	x	x
Bottle holder	x	x	x
Umbrella/ parasol	x	x	x
Transport strap holder	x	x	x
Fabric bag	x	x	
Mesh basket	x	x	x
Tray	x	x	x
Fabric basket	x	x	x
Soft seat	x	x	x
One hand operated brake	x	x	x
IV pole	x	x	x

# Eurovema

Creates mobility and ergonomics.

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