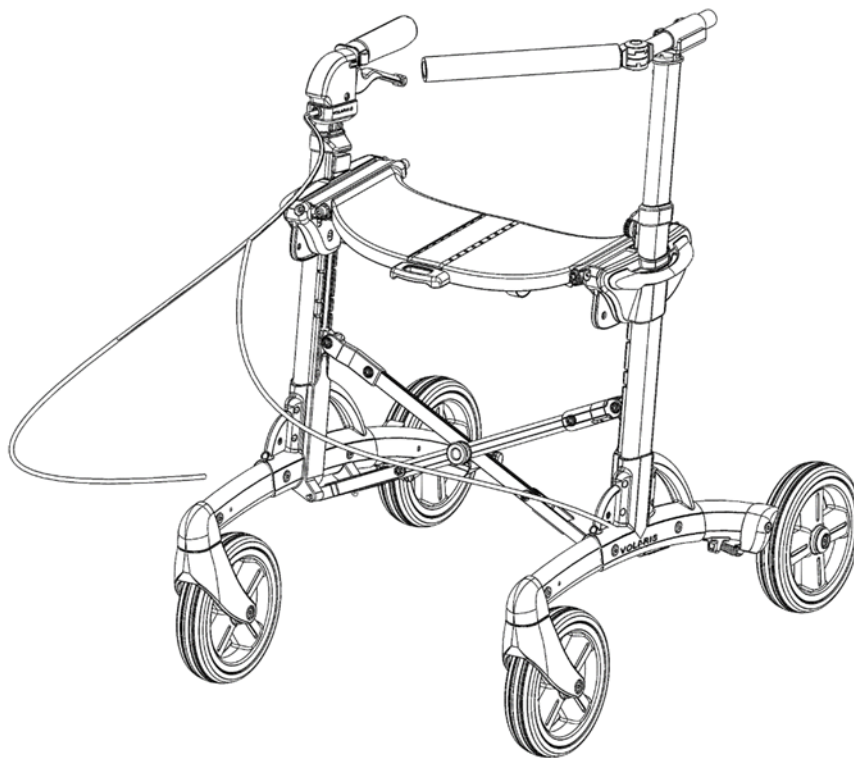


# User Guide

Important, read before use



# VOLARIS

VOLARIS – HP

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## Congratulations on your new rollator!

We ask you to read this User Guide carefully in order to familiarise yourself with your new rollator. Correct use and care will give you increased safety and ensure that your rollator enjoys a longer service life.

Volaris is a stable and easy to use rollator. It can easily be folded up in order to take up less space or to facilitate handling during transport. The product can be complemented with a range of different accessories according to your personal requirements. Volaris rollators are developed and manufactured in Sweden, ensuring best functionality and the highest level of quality.

### Intended use

The rollator provides support when moving and shall only be used as a walking aid for those suffering from weakness on one side of the body (Hemiplegia). The product can be used both indoors and outdoors.

Its seat can be used for rest whilst the rollator is in a stationary position. Volaris HP is designed to be used by adults. Alterations or customisations beyond those described in this User Guide and service/assembly instructions are not permitted. Limitations of use The Rollator must not be used by individuals who do not have the strength to walk or stand assisted by the rollator. The product may not be used by individuals who exceed the maximum weight indicated for each specific model.

### Standards

Volaris rollators (SMART, Discover, and Patrol models) are compliant with Swedish standard SS-EN 11199-2:2021

Volaris is CE-marked and compliant with the requirements of the Medical Devices Ordinance MDR 2017/745.

### Warranty

The warranty period is two (2) years and covers materials and manufacturing defects. In the case of wear parts, such as wheels, brake components and handles, the warranty period is one (1) year. The warranty assumes that the product has been used as intended in accordance with this user guide.

Expected service life is seven (7) years, provided that the product has been used in accordance with our instructions and undergoes regular maintenance.

### Contact

If you have any questions about the product and how to use it, contact your dealer or Technical Aid Centre.



Eurovema Mobility AB  
 Baldersvägen 38  
 SE-332 35 Gislaved  
 Tel.: +46 (0)371 39 01 00  
 E-mail: [info@eurovema.se](mailto:info@eurovema.se)  
 Website: [www.eurovema.se](http://www.eurovema.se)

## Safety instructions



Warning! Be careful when using the rollator to avoid any personal injury.



Important! Read the instructions to avoid damaging the product.



Symbol indicating that the parking brake is engaged.



Symbol indicating that the parking brake is released.



Warning! The rollator must be in park mode (the parking brake applied) when you sit or get up.



Warning! Never walk with the rollator whilst someone is sitting on the seat.



Important! The seat must be flat, i.e. at the same height on both sides, when the rollator is folded up.

## Marking

XXX = Product name



= CE marking

XXXX-XX-X = Item number



= Medical device



= Serial number



= Read User Guide



= Manufacturer/Manufacturing date



= Maximum user weight

## Label



## Height adjustments

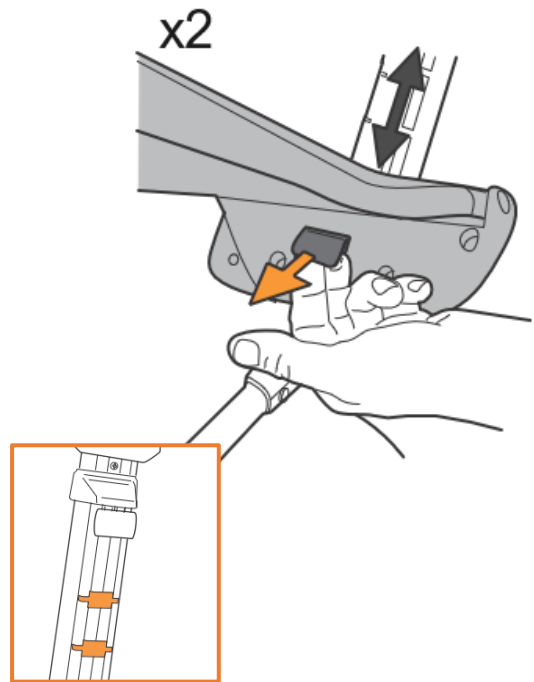
### Seat height adjustment

Start by removing the colour-coded profile clips that are positioned at the same level as the seat. Adjust one side at a time. Pull out the knob under the seat. At the same time, raise or lower the seat to the position required. Release the knob, ensuring that it locates properly to secure the seat in place. Do the same on the other side. Press down the centre of the seat plate. Check that the seat is flat.



#### NB

The profile clips must be fitted once seat height has been set in order to avoid the user suffering cuts if the edges of the openings in the aluminium profile were to be sharp.

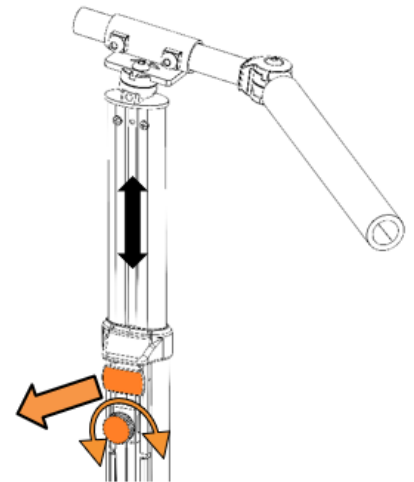


### Adjust handle height

Undo the lock wheel a few turns, pull out the knob and hold it there whilst adjusting the handle to the desired height. Make sure that the knob clicks back in position and lock the height adjustment. Tighten the lock wheel.

Maximum height is limited by a mechanical stop and indicated by a colour coded mark.

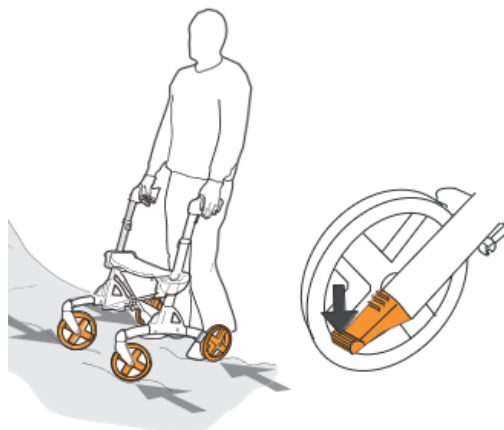
For more information about HP handle settings, see separate instruction (Setting HP handles).



## Tips for use

### Comfort Frame

Volaris rollators are built with a Comfort Frame™, a chassis that flexes and follows the contours of the ground over which it passes, affording the user a smooth ride across uneven surfaces. When you need to pass over larger obstacles or mount a pavement edge, use the tilt peddles located by the rear wheels for extra assistance. Press down one of the peddles whilst simultaneously lifting the rollator by the handles.



**Warning!**

When going over an obstacle, do not lift the rollator by the seat as this could cause it to fold!



**Warning!**

The rollator must be in park mode (the parking brake applied) when you sit or get up off the seat.



**Warning!**

Never walk with the rollator whilst someone is sitting on the seat.

## Unfolding and folding the rollator

### Unfolding the rollator

1. Hold one of the push handles and tilt the rollator slightly to that side so the wheels on the opposite side just lift off the ground.
2. Unfold the rollator using the grey handle on the opposite side. A spring helps to unfold the rollator.
3. Press down the centre section of the seat plate to lock the rollator.
4. If the rollator is equipped with a folding catch, pull the strap and press the seat plate down to lock the rollator.



### Folding the rollator

If there is a basket fitted, remove it.

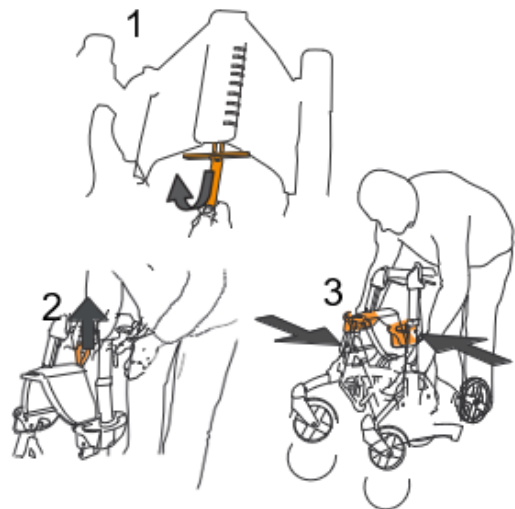
If a folding catch is installed, pull out the strap and then lift.

1. Pull the strap.
2. Lift the strap.
3. Press the together using the side handles.



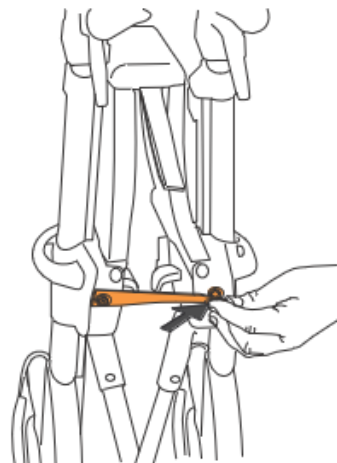
#### **Important!**

The seat must be flat, i.e. at the same height on both sides, when the rollator is folded up. See fig. no. 3



### Fixed transport strap

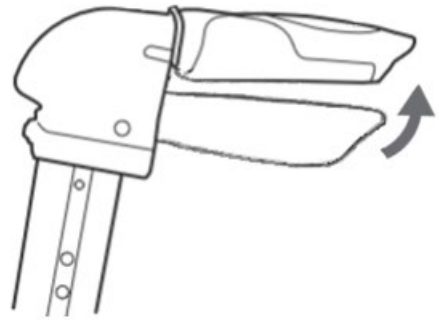
Fold the rollator laterally. Secure the transport strap on the button. The transport strap keeps the rollator folded up for storage or during transit.



## Braking

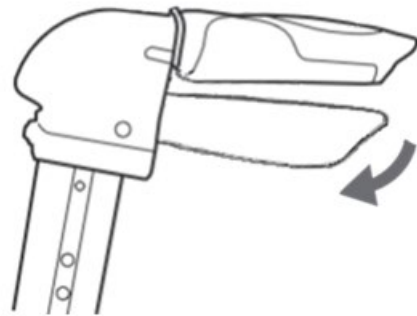
### Service brake

The service brake is applied by pulling up the brake handle.



### Engage the parking brake

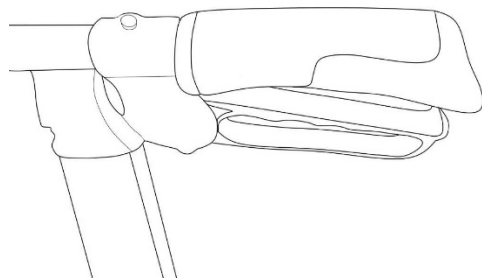
The parking brake is engaged by pressing the brake handle down and locking it in the down position.



**Important!** The brake must be applied when you are sitting or getting up from the seat.

### Release the parking brake

The parking brake disengages automatically when the brake handle is pressed/pulled up.

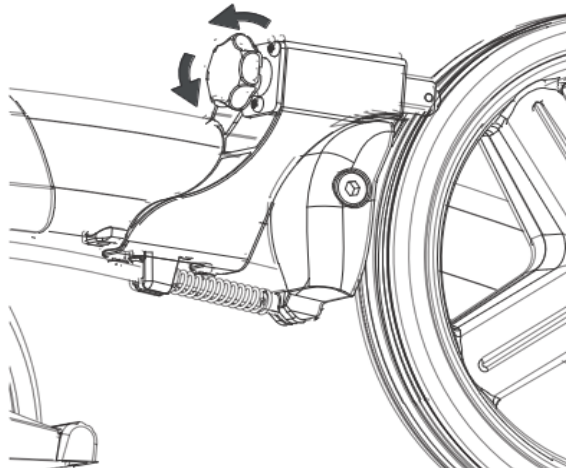




## Maintenance

### Articulation brake

Turn the wheel to adjust restriction brake friction against the wheels. Turn clockwise to increase braking effect and anticlockwise to reduce effect.



### Cleaning the rollator

Look after your rollator, and your rollator will look after you. Remove dirt using a damp cloth and a mild detergent. Ensure that dirt does not collect between the wheels and the brake shoes. You can rinse the rollator using a high-pressure washer or garden hose. Wipe dry after cleaning. Blow away any residual water using compressed air.



## Troubleshooting

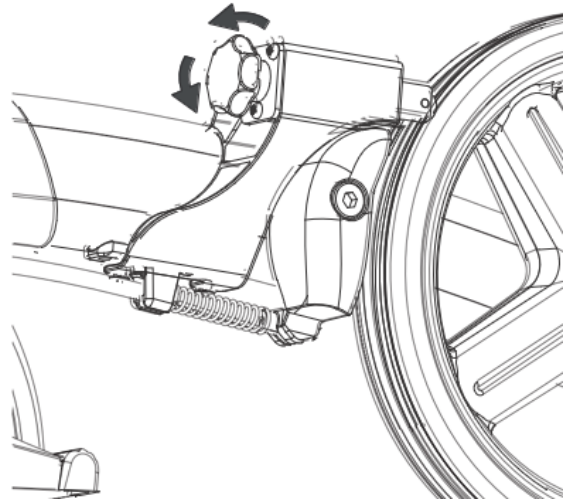
If the rollator feels difficult to use, check to ensure that no grit has become stuck between the back wheels and brake shoes.

In the event of any other fault, it is important that you contact the Assistive Device Centre or your dealer as soon as possible in order to ensure that your rollator continues to perform as intended.

## Accessories

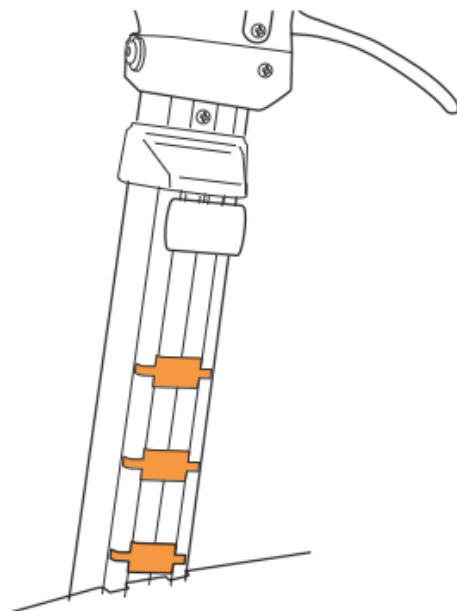
### Articulation brake

A brake with adjustable, continuous friction.



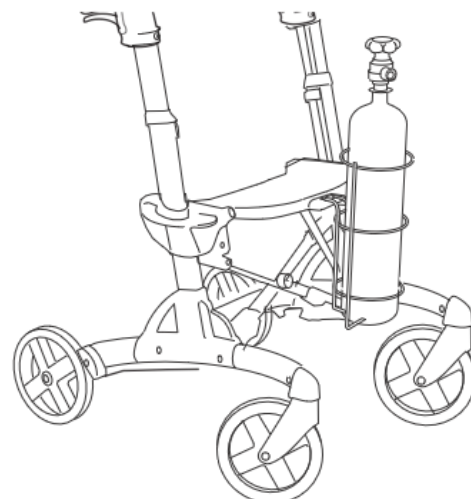
### Profile clips

Profile clips are used to prevent anything getting caught in the openings in the profile or to avoid the user suffering cuts as the edges of the openings may be sharp. These are included with the product and should sit in all visible notches, both above and below the seat.



### Oxygen tank holder

Strong steel basket that hooks onto the seat and accompanying bracket. The bracket is easy to remove.



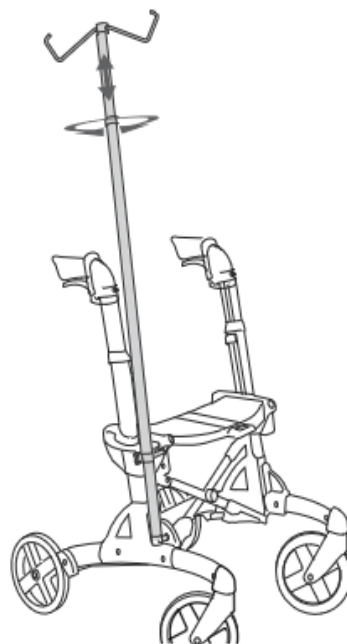
## Accessories

### Drip stand

Drip stand with two hooks to hold IV bags.  
The stand is fitted using two brackets that are screwed to the side of the rollator.

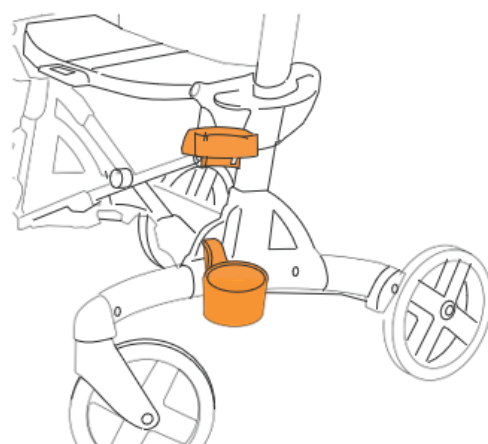
Remember, IV bags may affect the stability of the rollator.

Maximum total IV bag weight is 2.2 kg.



### Walking stick holder

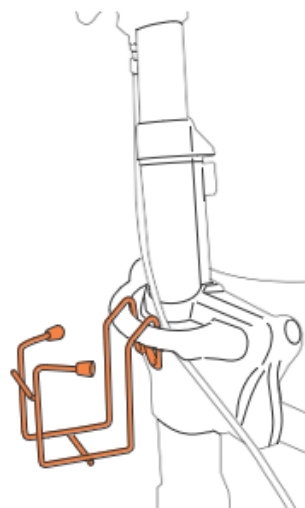
Bifurcated holder that is screwed to the side of the rollator, holds a walking stick, crutch, or umbrella in place.



### Drinks holders

Holders for bottles, cans, and travel mugs are available in different sizes.

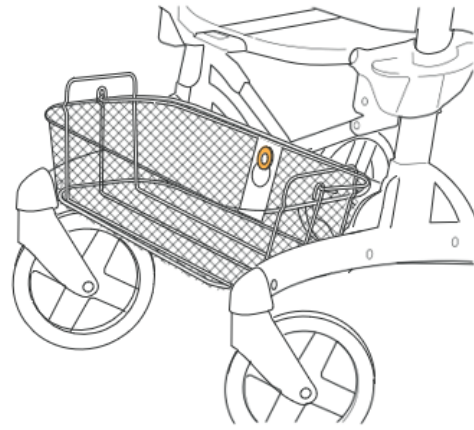
The larger drinks holder is fitted using an elastic strap around the frame on either side of the rollator. The smaller one is fitted as shown in the figure.



## Accessories

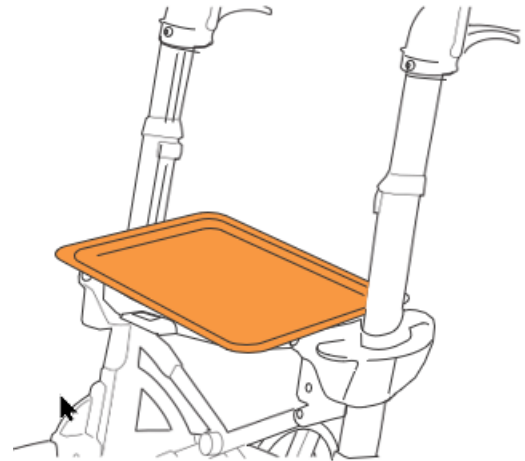
### Mesh basket

Sturdy wire mesh basket with carrying handles.  
Hooks easily on to the front edge of the rollator.  
Maximum load 5 kg.



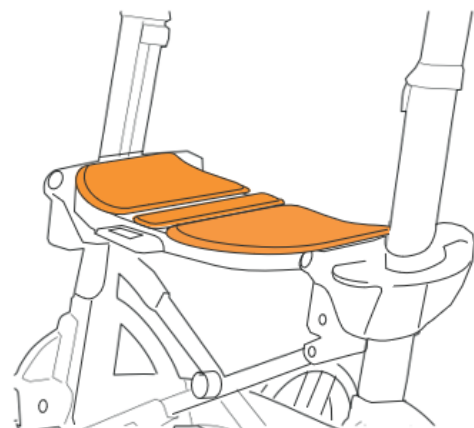
### Tray

Tray which fits over the rollator seat.



### Soft seat

Three-section foam cushion that makes  
the seat softer and warmer. Can be left  
in place when the rollator is folded up.

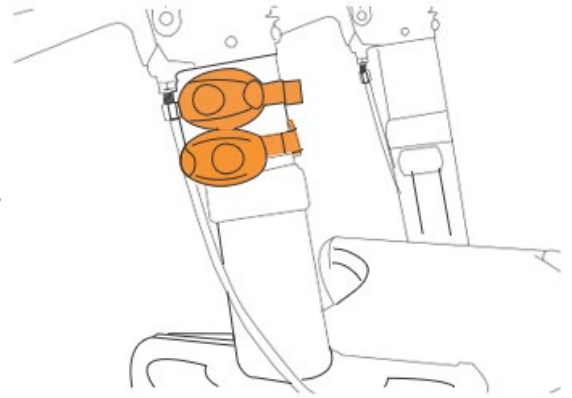


## Accessories

### Lights

Lamp attached using an elastic band on either side of the rollator.

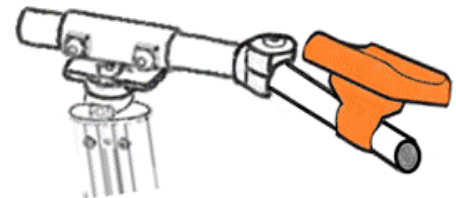
Lights can be switched between three different modes. The lamp is rechargeable. Charging cable included. Can run up to 10 hours on a single charge.



### Underarm cushion

An underarm cushion is an alternative to the HP handle.

The cushion is fitted on the same tube as the upholstery. It can be adjusted along the length of the tube and can be twisted to allow the user to find a comfortable position.



## Technical data



160 kg

9.6 kg

66 cm

74 cm

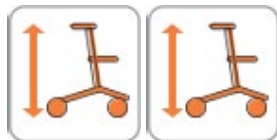
76-102 cm

48.5-56 cm

48 cm

200\*42mm

30 cm



HP-  
92-118cm

HP with  
underarm  
support  
cushion  
96-122cm

## Notes

[illegible]

